

## EILO Workshop 2019

### Service levels

Today's services

Comparison among eleven participating companies

#### 1. All-inclusive Service share

100%	< 80%	< 50%	>50%				
7	4	-	-				

#### 2. Service contract content

Listing of specific services	Definition of result / global						
5	6						

#### 3. Billing intervals

weekly	monthly	quarter	semester	annually			
-	5	5	1	-			

#### 4. Greenery system

Hydroculture	Soil	Substrate	others				
3	4	3	-				

#### 5. Intervals manually watering (planters/plantwalls)

weekly	2 weeks	3 weeks	4 weeks	5 weeks	6 weeks	8 weeks	
-	4	3	3	-	1	-	

#### 6. Intervals irrigation system

weekly	2 weeks	3 weeks	4 weeks	5 weeks	6 weeks	8 weeks	12 weeks
-	2	2	2	-	-	1	-

#### 7. Intervals Nutrition

weekly	monthly	quarter	semester	annually			
-	4	1	6				

#### 8. Pest control

Treatment	exchange						
4	7						

#### 9. Regular Water analysis

pH	Calcium	Salt (EC)	others				
-	-	-	-				

### **New / additional Services**

Discussion about future services to be introduced

- Plant walls moisture monitoring with sensors
- Roof terraces / vegetable gardens
- in/out connection
- moss for acoustic reasons
- living art instead of “just plants”
- biophilic design services in general

Paris, 3. October 2019 / MA